



USAID | UKRAINE

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Notice of Funding Opportunity (NOFO) # 72012124RFA00001
Rehabilitation for Ukraine (Rehab 4U) Activity
Amendment No. 1

Amendment Issuance Date: February 15, 2024
NOFO Closing Date (Phase 1 Applications Due): March 5, 2024, 3:00 p.m. local Kyiv time

Dear Potential Applicants,

The purpose of Amendment No. 1 to the above-referenced NOFO is to incorporate changes in the NOFO and provide answers to questions received (see Attachment 1 to this Amendment, below).

Accordingly, please note the following changes to the NOFO:

- A number of links in the RFA do not work. Please replace links with the website information below, on the pages indicated in parens:
 - CDCS (page 17): <https://www.usaid.gov/ukraine/country-development-cooperation-strategy-ukraine>
 - ICS (page 17):
https://www.state.gov/wp-content/uploads/2023/09/ICS_EUR_Ukraine_29AUG2023_PUBLIC.pdf
 - 2023 Gender Equality and Women's Empowerment Policy (page 19):
https://www.usaid.gov/sites/default/files/2023-03/2023_Gender%20Policy_508.pdf
 - 2023 USAID/Ukraine Gender Equality and Social Inclusion (GESI) Analysis (page 20):
https://docs.google.com/document/d/1ftA_JTqECCbLRUQwS6UDKE2ZejCO8KDm/edit
 - USAID's Indirect Cost Rate Guide for Non-Profit Organizations (page 48):
https://www.usaid.gov/sites/default/files/documents/1868/OCC_A_Guidefor_NonProfit_Indirect_CostRate_Oct31_16_Version1.01.pdf
- Please replace Annex 1 to the NOFO with the corrected version, included as Attachment 2 (separately uploaded Excel file).

Thank you for your interest in USAID programs.

Sincerely,

/s/

Craig Riegler
Agreement Officer
USAID/Ukraine

ATTACHMENT 1 - RESPONSES TO QUESTIONS

1. Can USAID confirm whether the target audience stated is listed in order of priority? (Section A (6), pg 14)

USAID/Ukraine Response: The audience is **not** listed in order of priority.

2. In Objective 1, under expected result “New regulations governing rehabilitation services outside health facilities available,” could USAID clarify the meaning of “services outside health facilities”? Does it include rehabilitation and social services, assistive technologies under the MOSP, community-delivered rehabilitation, and/or other service delivery models under the Program of Medical Guarantees? (Section A (6), pg 15)

USAID/Ukraine Response: In this context, “services outside health facilities” refers to a wide range of activities, such as financing, assistive technologies, community-delivered rehabilitation, home-based care, and social services. (See responses to Question #25 and Question #48.)

3. Is there an expected publication date for the U.S. Department of State Europe, Eurasia and Central Asia (EUR/ACE) Ukraine Assistance Strategy? (Section A (7), pg 17)

USAID/Ukraine Response: The expected publication date is not yet available.

4. Can USAID clarify whether the 10-page limit includes the cover page, or if it in fact includes solely the Executive Summary (1 page), Technical Concept (5 pages), and Institutional Capacity and Capability (4 pages)? (Section D (5), pg 35)

USAID/Ukraine Response: The cover page is not included in page limitations for either the Phase 1 or Phase 2 applications.

5. Regarding the definition of “Experience”; that states it must be 1) within the past three years in Ukraine or the region, and 2) with programs of similar size, scope, and complexity, could you clarify whether experience needs to be both in the region and of similar size, scope, and complexity? Alternatively, would USAID consider experience outside the region as long as it meets the latter requirement of similar size, scope, and complexity, and vice versa? (Section D (5), pg 35)

USAID/Ukraine Response: USAID may consider experience outside the region as long as it meets the requirement of similar size, scope, and complexity. At the same time, the Applicant should demonstrate knowledge of the rehabilitation sector in Ukraine through other sections of its application. (See response to Question #16.)

6. Would USAID accept contact information in an annex table to ease reading of the institutional capacity narrative? If these are intended to comprise the four pages allotted, does USAID have a preference for organizing this section between capability narrative (described in paragraph 2 of page 36) and past performance data tables (described in paragraph 3 of page 36). (Section D (5), pg 36)

USAID/Ukraine Response: All information regarding Institutional Capacity and Capability should be contained within the four pages allotted.

Institutional Capacity should be demonstrated in a narrative format as a concise summary of the Applicant’s qualifications and resources, as set forth in the top paragraph on page 36.

Likewise, Institutional Capability should be presented in the form of a narrative, focusing on experience and demonstrated successes as set forth in the second paragraph on page 36.

To the extent that the Applicant refers to specific experience/donor-funded activities in either narrative, a single, succinct table (also part of the four page limit) should set forth the information required in the third paragraph on page 36, tying references to past/present experience in the narratives to contact information and award information.

Suggested format:

- (1) Institutional Capacity Narrative
 - (2) Institutional Capability Narrative
 - (3) Table with required details for specific awards referenced by Applicant under (1) and (2)
7. For Phase 2, may Applicants use their own budget template as long as the cost categories align with those listed in the Summary Budget in Annex 1?

USAID/Ukraine Response: USAID strongly recommends Applicants (that are invited to submit a full application under Phase 2) to submit the detailed budget using the template and cost categories provided.

8. In the Annex 1 detailed budget worksheet, could USAID confirm if we should replace 'Other Direct Security Costs'; with 'Other Direct Costs'; in cell 'A180'?

USAID/Ukraine Response: Yes, please replace "Other Direct Security Costs" with "Other Direct Costs" in cell A180 of the Detailed Budget tab of Annex 1. With that said, Applicants are reminded that they must account for security costs associated with implementation in the proposed budget in Phase 2. A corrected Budget Template is attached to this Amendment as Attachment 2

9. Could you please confirm the eligibility criteria?

USAID/Ukraine Response: See Section C, Paragraph 1 on page 30 of the RFA for all information related to eligibility for award.

10. There are any limits or specific requirements to build a consortium with local NGOs (to cover all of the components)?

USAID/Ukraine Response: See Section C, Paragraph 3 on page 30 of the RFA for information related to consortiums, as well as eligibility criteria under Section C, Paragraph 1.

11. The header of the NOFO references the program title as "Integration of Rehabilitation Services within the Health System in Ukraine (Rehab4U) Activity," while the rest of the NOFO references the program title as "Rehabilitation for Ukraine (Rehab4U) Activity." Would USAID confirm the title of the program?

USAID/Ukraine Response: The title of the activity is Rehabilitation for Ukraine, or Rehab4U.

12. The NOFO includes several hyperlinks, but some appear not to function. For example, the hyperlinks in the body of Section A (starting on page 17) of the NOFO do not open. Would USAID provide active links to these sites?

USAID/Ukraine Response: We apologize for the fact that some links did not transfer when the RFA was converted to pdf format. Relevant links are provided below.

- CDCS (page 17): <https://www.usaid.gov/ukraine/country-development-cooperation-strategy-ukraine>
- ICS (page 17): https://www.state.gov/wp-content/uploads/2023/09/ICS_EUR_Ukraine_29AUG2023_PUBLIC.pdf
- 2023 Gender Equality and Women's Empowerment Policy (page 19): https://www.usaid.gov/sites/default/files/2023-03/2023_Gender%20Policy_508.pdf
- 2023 USAID/Ukraine Gender Equality and Social Inclusion (GESI) Analysis (page 20): https://docs.google.com/document/d/1ftA_JTqECbLRUQwS6UDKE2ZejCO8KDm/edit
- USAID's Indirect Cost Rate Guide for Non-Profit Organizations (page 48): https://www.usaid.gov/sites/default/files/documents/1868/OCC_A_Guidefor_NonProfit_Indirect_CostRate_Oct31_16_Version1.01.pdf

13. Section D.3 (page 33) states, "10 point font can be used for graphs and charts. Tables however, must comply with the 12 point font requirement." Would USAID please clarify whether 10-point font can be used for text boxes?

USAID/Ukraine Response: Text boxes should utilize 12-point font.

14. In Section D.5.b (page 36), USAID states that “a full detailed budget and budget narrative are not required” in Phase 1. On page 37, USAID then requests applicants to “sign and submit the cost application using the SF-424 series.” The SF-424 forms require applicants to input budget information. Would USAID consider moving the SF-424 submission to Phase 2 of the application process, when the budget is submitted? Additionally, the following link provided in the NOFO for the SF-424 forms is broken: <https://www.grants.gov/web/grants/forms/sf-424-family.html>. Would USAID provide an updated link to applicants?

USAID/Ukraine Response: The updated link is <https://www.grants.gov/forms/forms-repository/sf-424-family>

The [application for Federal Assistant \(SF-424\)](#) does not require detailed budget information. Mandatory information (red highlighted areas of application) related to funding can be filled in with information from the RFA. As indicated in Section D.5.b. of the RFA, USAID does not expect detailed budget information as part of Phase 1 applications. Nevertheless, other information and certifications provided via the SF424 is useful as part of USAID’s evaluation of the initial application and remains a requirement in Phase 1.

15. In Section D.6.a(6) (page 44), USAID states, “each résumé shall be accompanied by a signed Letter of Commitment” for key personnel. Section D.6.a(8) (page 45) does not mention these letters of commitment in the list of annexes. Would USAID clarify whether applicants should submit letters of commitment for key personnel in the annexes of the application?

USAID/Ukraine Response: Letters of Commitment should be submitted along with resumes in Annexes.

16. Section D: Application And Submission Information, 5. Phase 1 Initial Application Format & Content, (4) Institutional Capacity and Capability: On page 35, the NOFO instructions for Institutional Capacity and Capability state that the applicant “must demonstrate how it (and its partners and/or consortium members, as applicable) possesses the institutional capacity and relevant experience to achieve the activity objectives.” It further defines “Experience” as “past (within three years) and present/ongoing experience implementing donor-funded activities in Ukraine or the region and similar operational context, and with programs of similar size, scope and complexity.”

By explicitly referencing Ukraine, this language may appear to exclude organizations who do not have ongoing operations in Ukraine but may have relevant experience in similarly challenging operational environments from other countries. To invite a broader range of qualified applicants, could USAID modify its definition of Experience in the NOFO to “past (within three years) and present/ongoing experience implementing donor-funded programs of similar size, scope and complexity in high-risk conflict zones”, or similar?

USAID/Ukraine Response: USAID may consider experience outside Ukraine/the region as long as it meets the requirement of similar size, scope, and complexity. At the same time, the Applicant should demonstrate knowledge of the rehabilitation sector in Ukraine through other sections of the application. (See response to Question #5.)

17. A number of systems-level gaps highlighted in Section A sub-section 2a. Role of GOU in Rehabilitation Sector and sub-section 3. Problems to be addressed and Ukraine Rehabilitation Sector Challenges, are not explicitly highlighted in sub-section 6. Activity’s Goal, Objectives, and Expected Results. Are areas referenced in the background section that are not highlighted in sub-section 6. still considered to be of strategic interest?

USAID/Ukraine Response: Sub-section 6 Activity’s Goal, Objectives, and Expected Results provides guidance on expected results that could be included in an Application. Any additional proposed results should be consistent with a health systems strengthening approach and consistent with the Government of Ukraine’s vision for the rehabilitation sector.

18. Considering the language around Mental Health used in the NOFO (relevant language from page 18 excerpted below) could you please clarify whether USAID is still expecting Offerors to deliver Mental Health services such as: individual and group consultations and psychotherapy sessions for participants under Objective 3? On page 18 of

the NOFO, it is written that the Rehab4U Activity will cooperate with and enhance efforts of other internationally-funded rehabilitation projects, including the World Bank. Two out of four components of the World Bank's HEAL project are considered relevant for the Rehab4U activity: 1) Addressing new and urgent health needs for mental health and rehabilitation and 2) Further improving and strengthening PHC. The first component, pertaining to mental health and rehabilitation, will provide funding for inputs such as the development of clinical protocols, training, equipment, and deployment of facility-based services and mobile teams, using performance-based conditions (PBCs) to ensure delivery of quality services to people. The second component will strengthen PHC using PBCs to increase access to PHC care and reimbursable medicines and will also provide equipment and needed renovations of facilities.

USAID/Ukraine Response: The primary focus of Rehab4U is the physical rehabilitation sector. That said, persons receiving rehabilitation services, including persons with disabilities, may *also* have needs for mental health and psychosocial support that provide opportunities for linkage/cooperation with Government of Ukraine mental health services, as well as with internationally-funded mental health and psychosocial projects, and mental health activities funded by USAID. Given that the Government of Ukraine, through the National Mental Health Coordination Center, is working with 11 Ministries in Ukraine to strengthen the mental health system services to serve the Ukrainian people, the successful applicant's technical approach to Rehab4U will be expected to incorporate linkage to mental health services provided through the Government of Ukraine and other donors' efforts, as described in the RFA (including but not limited to Sections 3 and 8.b of Section A).

19. Is there an expectation of a balance among activities directed at addressing short-term rehabilitation needs, versus longer-term systems strengthening support?

USAID/Ukraine Response: Yes. The Applicant's approach should demonstrate a balance between short-term rehabilitation sector needs and longer-term systems strengthening support.

20. For the sub-grants program or local DPOs and CSOs described on page 14 of the NOFO: What is the total amount USAID envisions for this granting mechanism? What is the amount range envisioned for the individual grants? Is USAID open to provide sub-grants to health care facilities to support improvement/development of rehabilitation services?

USAID/Ukraine Response: USAID will not state a specific amount for the sub-grants program in total, or as a range for individual grants as this could vary widely depending on the grantee, its capacity and the technical focus of a particular grant.

USAID would not exclude utilizing the sub-grant program to provide sub-grants to health care facilities, provided that such sub-grants are in line with a health systems strengthening approach and reinforce sustainability.

21. How many target regions is USAID considering for subnational activities?

USAID/Ukraine Response: As stated in Section A.5 (page 13), "[t]he Implementing Partner will collaborate with USAID, the MOH, the MOSP, the Social Protection Fund of the MOSP, and the NHSU to determine the geographic targeting throughout the life of the Activity." In other words, there is currently no set number of regions that USAID is targeting; applicants should state in their technical approach any assumptions made as to the number of regions and/or locations of activities.

22. Is USAID open to pilots for regional implementation to inform policy decisions?

USAID/Ukraine Response: USAID would be open to considering such pilots, if they are consistent with a health systems strengthening approach, are scalable, and consistent with the government's vision.

23. Section D, sub-section b. Full Business (Cost) Application Format and Content (page 47) requires detailed budgets for each sub-recipient. Would USAID consider amending this requirement and specifying that detailed budgets are required for sub-recipients (sub-awardees) that are expected to perform at least 20% of the Applicant's total proposed cost?

USAID/Ukraine Response: No. So that USAID can better evaluate whether proposed subaward costs are reasonable, Phase 2 applicants should provide subaward budgets for all intended subrecipients. For fixed amount subawards, detail can be limited to scope of work/deliverables relative to proposed cost.

24. On page 13 of the RFA, it states that “The Implementing Partner will collaborate with USAID, the MOH, the MOSP, the Social Protection Fund of the MOSP, and the NHSU to determine the geographic targeting throughout the life of the Activity.” Does USAID consider the newly liberated areas as a priority geographic focus of this project?

USAID/Ukraine Response: Newly liberated areas could be considered for inclusion in Rehab4U, but the ultimate decision on target regions will require consultation with USAID, the Ministry of Health, and the Ministry of Social Policy. See also the response to Question #21.

25. On pages 15 and 27 of the RFA, the following expected result for Objective 1 is listed: “New regulations governing rehabilitation services outside health facilities.” Could USAID please provide more detailed information about this expectation? Does this envision governing of rehabilitation services in social facilities or non-government community centers?

USAID/Ukraine Response: See response to Question # 2.

26. On pages 16 and 27 of the RFA, the following expected result for Objective 2 is listed: “Professional associations are created and strengthened.” Could USAID please clarify if there are any specific professional associations being prioritized for achieving this expected result?

USAID/Ukraine Response: USAID is not prioritizing specific associations but associations directly related to rehabilitation services and professionals would be most relevant.

27. On pages 17 and 27 of the RFA, the following expected result for Objective 3 is listed: “Communities are able to access and are satisfied with rehabilitation services and resources.” Is USAID interested in routine evaluation of satisfaction levels with rehabilitation services among different communities?

USAID/Ukraine Response: It is up to the Applicant to propose its approach to evaluating satisfaction as part of results under Objective 2.

28. On page 18 of the RFA it states that “The Rehab4U Activity will cooperate with and enhance efforts of other internationally-funded rehabilitation projects, including those of the World Bank” and specifically mentions the HEAL project. Considering the existing gaps regarding mental health integration within the World Bank-funded HEAL project, does USAID envision that this project can help cover the gaps to integrate a mental health component into the scope of this project beyond the referral system?

USAID/Ukraine Response: See response to Question #18.

This project is not expected to specifically cover gaps in the mental health sector in Ukraine or other donors’ mental health components.

29. Does USAID consider the “Physical Rehabilitation Technical Director” key personnel position to be a leadership role over all technical aspects of the project, or a technical role focused primarily on Objective 2 physical rehabilitation service delivery? Is this position equivalent to a Deputy Chief of Party role with technical oversight of all Objectives of activity?

USAID/Ukraine Response: USAID expects the Technical Director Position to encompass a leadership role in all technical aspects of the project. This position is equivalent to a Deputy Chief of Party role with technical oversight of all objectives.

30. Per sections D.5.b. and D.6.b. (page 36 and page 45) of the RFA, SF-424 forms are required to be submitted at both the initial and full cost application. Given that cost evaluation is not a factor in the initial business application

review, will USAID consider removing the SF-424A requirement in the initial cost application?

USAID/Ukraine Response: See response to Question #14.

31. What are the current existing structures and mechanisms for overseeing and managing the physical rehabilitation sector?

USAID/Ukraine Response: The Applicant is expected to have or acquire this information about the physical rehabilitation sector in Ukraine. Additionally, as indicated in Section A, paragraph 4 (page 12) of the RFA, the SRSHS activity has been working in this space since 2019; potential applicants are encouraged to review available information regarding the implementation of SRSHS via reports published on the Development Experience Clearinghouse (DEC) <https://dec.usaid.gov>.

32. What are the current standards of quality and national guidelines regarding patients' outcomes and which organization is determining the outcomes?

USAID/Ukraine Response: The Applicant is expected to have or acquire this information about the physical rehabilitation sector in Ukraine.

33. What is the current number of individuals awaiting disability certification?

USAID/Ukraine Response: To USAID's current knowledge, this information is not known and/or not readily available.

34. What GOU support is afforded to ensure that local authorities contribute financial resources to the rehabilitation program?

USAID/Ukraine Response: USAID has no knowledge of the specific GOU support that may or could be dedicated to encouraging local buy-in to support the objectives of this activity. The successful applicant should work closely with the local governments to advocate for greater investments in the rehabilitation sector.

35. Where would the training of the new generation in rehabilitation professionals take place? Would this be delivered at regional/Oblast or a national location?

USAID/Ukraine Response: It is up to potential applicants to include this information as part of their proposed technical approach.

36. What notice period would be provided if funding under this opportunity is no longer available or deemed no longer relevant to Agency programming?

USAID/Ukraine Response: Notice of cancellation would be provided via the Government Point of Entry (GPE), grants.gov.

37. Can USAID provide figures or statistics pertaining to the categories of disabilities and the subsequent provision of AT which would be needed per category i.e. amputees/wheelchairs?

USAID/Ukraine Response: See response to Question #31.

38. Do USAID have a minimum standard for the manufacturing and fitting of prosthetics within Ukraine?

USAID/Ukraine Response: USAID supports the existing international standards published by the International Organization of Standards (ISO), the International Society for Prosthetics and Orthotics (ISPO), and supports the related guidance from World Health Organization (WHO).

39. Can USAID define the term "long term systems" and "long term sustainability"?

USAID/Ukraine Response: These terms do not have USAID-specific or activity-specific definitions; they refer generally to the

Agency's commitment to sustainable development, including leveraging of local capacities and resources and engagement with local systems in ways that build upon and strengthen local leadership, capacity, and self-reliance. In addition, please refer to the response to Question #19.

40. Regarding the requirement for capacity building and generation of capability, do USAID have a program of education already developed or is this a responsibility of the implementing awardee?

USAID/Ukraine Response: This is the responsibility of the implementing awardee.

41. Is a public academic institution considered a government entity, as outlined in Section C: Eligibility Information?

USAID/Ukraine Response: No.

42. In the absence of a defined scope of practice, is there any known reference regarding the role of professional associations related to physical rehabilitation?

USAID/Ukraine Response: USAID is unaware of such a reference.

43. Could you provide the percentage of physical therapy (PT) and occupational therapy (OT) channeled through the public vs private sector in Ukraine?

USAID/Ukraine Response: Potential applicants are encouraged to conduct research to inform their proposed technical approach. See also the response to Question #31.

44. We interpret physical rehabilitation to encompass speech therapy, occupational therapy, and neurotherapy. Is this comprehensive view of physical therapy aligned with USAID's perspective, as outlined in objectives 1 and 2?

USAID/Ukraine Response: As defined by WHO, physical rehabilitation refers to "A set of interventions designed to optimize functioning and reduce disability in individuals with health conditions in interaction with their environment." The focus of Rehab4U, as indicated in the Introduction (Section A, Paragraph 1; page 4), is physical rehabilitation. However, successful implementation of this activity will not necessarily exclude other areas of rehabilitation.

45. Do our ideas about the activities of the future Rehabilitation Center correspond to the goals of the Activity?

USAID/Ukraine Response: Eligible entities (see Section C, paragraph 1) are encouraged to submit an initial application that complies with Section D.

46. Is it possible to participate in the Activity of a charitable non-profit organization that will be created specifically for this purpose?

USAID/Ukraine Response: Individuals are not eligible to apply. Please read the Eligibility Information in Section C, particularly the risk assessment that USAID must conduct. In light of the importance of institutional capacity and capability (see Sections D and E of the RFA), a newly formed organization without experience managing activities of similar scope and complexity would be unlikely to be invited to submit a full application.

47. The NOFO, page 36, requests – for all past/present experience – “(1) The name of the donor/awarding organization; (2) The name, telephone number and email address for a point of contact within the awarding organization; and (3) The name of the award/activity, award number (if available), funding amount, and brief summary of the scope of work.” Given the space limitations, especially if a team has multiple partners, would USAID consider allowing this information to be provided in an annex?

USAID/Ukraine Response: See response to Question #6.

48. On page 15 of the NOFO, USAID states that they would like to see “new regulations governing rehabilitation

services outside the health facilities available”, is USAID referring to services outside the traditional medical rehabilitation scope, such as sanatoriums and mental health services, or is USAID referring to services outside the inpatient facilities such as outpatient rehabilitation services and community-based rehabilitation, including the private sector?

USAID/Ukraine Response: See response to Question #2.

49. The NOFO on page 36, requests a “brief description of (or reference to) any publications or reports that demonstrate any special capability or qualification that the organization has, related directly to the proposed activities.” Given the space limitations, would USAID consider allowing these brief descriptions or references to be provided in an annex?

USAID/Ukraine Response: See response to Question #6.

50. For ease of reference for the evaluation team, would USAID consider allowing applicants to include an Acronyms List that does not count against the page limit?

USAID/Ukraine Response: As noted in Section D.6.a., an acronyms list can be provided as part of the Phase 2 Full Application and is not included in the page limitation. This likewise applies to the Phase 1 Initial Application, should the Applicant find that an acronym list is necessary for the five page (maximum) technical concept.

51. On page 44 of the NOFO (for the submission of the full proposal), USAID states, “Applicants should include in the staffing plan the desired complement of key personnel, including position titles, desired qualifications, and how their inclusion would best achieve the best results of this project.” Is USAID asking the applicant to elaborate how the four proposed key personnel complement one another and for additional (“desired”) qualifications on top of the minimum qualifications listed above? Or is USAID asking the applicant to elaborate on additional (non-key personnel) positions to complement the four key personnel roles/candidates?

USAID/Ukraine Response: The specific language refers to key personnel. It is up to applicants (in this case, those invited to participate in Phase 2) to decide whether to propose additional qualifications beyond the minimum qualifications set out in the RFA.

With that said, the staffing plan should provide a clear illustration of the applicant’s proposed organizational structure and how the staff will successfully implement this activity. This information could include, as part of discussion of the chain of authority and line of communication/resolution of problems, a description of how proposed key and non-key personnel complement one another and contribute to successful implementation.

[END OF AMENDMENT NO. 1]