



Issuance Date: September 10, 2020

Closing Date: October 02, 2020 - 3pm Haiti time

Subject: Request for Information (RFI) 72052120R00021 for the Health Office

Activity Name: Improved Health Service Delivery activity (IHSD)

To: All Interested Parties

SECTION I. OVERVIEW

The purpose of this Request for Information is to communicate with industry regarding the Government's upcoming requirement for the anticipated "Improved Health Service Delivery Activity." The U.S. Agency for International Development Mission in Haiti (USAID/Haiti) represented by the Health Office is issuing this Request for Information in order to develop a design document that is clear, maximizes development impact, facilitates coordination with existing and planned USAID and other development partner programs, as well as aligns with the Government of Haiti's (GOH) priorities.

The anticipated program's objective is to contribute to USAID/Haiti's goal to support a stable Haiti by investing in health services, supporting the Ministry of Health in the delivery of quality health services and strengthening the health system. IHSD embodies strategic evidence-based strategies for Ending Preventable Child and Maternal Death and gender-based violence, respect for women and advancing to Sustainable HIV Epidemic Control, using data to make informed decisions and building local capacity to implement integrated health programs.

USAID values ideas and information provided by industry and seeks their inputs. Given the critical nature of this activity, USAID/Haiti desires an expanded approach that includes inputs from the broad community of private sector actors, public institutions, development partners, non-governmental organizations (NGOs), academia, and industry associations, concerned with advancing health and nutrition goals in Haiti.

Responses to this RFI are NOT considered offers/applications and CANNOT be accepted by the Government to form a binding contract/agreement. USAID is not seeking technical and/or cost

proposals/applications at this time. Please do not submit a full proposal/application as it will not be reviewed and will be discarded.

The information contained within the RFI is intended solely as a thought-piece; ideas may change significantly during the activity's design and approval process. Responses to this RFI are strictly voluntary and USAID will NOT reimburse for the preparation of information submitted. This RFI is not funded and does not imply a commitment of funding from the U.S. Government

Submissions in response to this RFI will NOT be returned and respondents will NOT be notified of the results of the review. Respondents may, however, receive an electronic confirmation acknowledging receipt of their responses. No feedback or debrief will be provided on comments received. Phone calls or hard copy responses will not be accepted.

By responding to this RFI, there will be no advantage to any entity in any subsequent procurement. Responses will be held confidential, however, we advise responders not to submit proprietary information.

Please send responses to this RFI via email to usaidhaitioaa@usaid.gov with copy to abeaubrun@usaid.gov and srcot@usaid.gov with the subject title "Request for Information (RFI) 72052120R00021for: USAID/Haiti Improved Health Service Delivery activity" by the time and date specified above. Please refer to section VII for additional guidance.

Thank you for your assistance and interest in USAID/Haiti programming.

Sincerely,

Edel Perez-Campos
Contracting Officer/Agreement Officer

SECTION II. CONTEXT

Haiti is the poorest country in the Western Hemisphere with a per capita income of \$740, a population of 11.2 million and more than half the population subsisting on just \$1.25 per day. Good health is essential to improved productivity, higher incomes and reductions in poverty. Without good health Haiti cannot achieve self-reliance, a shared Government of Haiti and United States Government (USG) goal. Haiti's poor health status is characterized by high, yet preventable, infant, under five and maternal mortality, and high fertility.

SECTION III. PURPOSE

This anticipated activity aims to deliver health services from the Ministry of Health's Essential Package of Health Services through facilities and attending communities. These services are to include: 1) Maternal, Child Health and Nutrition Services; 2) HIV/AIDS; and 3) Family Planning and Reproductive Health (eg. services, counseling, & commodities). These services will be rendered both at facility levels and within the community through mobile clinics and community health workers and will also include higher level services such as integrated management of newborn and child illness (IMNCI), and basic emergency obstetric and newborn care (BEmONC). Additionally, it is envisioned that the activity will have a cross-cutting component ensuring integration and collaboration among all health services, monitoring and evaluation, community participation/health system strengthening and capacity building; and coordination with the Government of Haiti through the Ministry of Health (MOH), local NGOs and other partners to develop a deliberate transition plan (and timeframe) to reduce humanitarian assistance to the GOH. The activity is expected to build on previous and on-going USAID/Haiti interventions.

SECTION IV. ACTIVITY DURATION

The anticipated activity is a nation-wide activity with a duration between four to five years and may involve multiple awards or contracts.

SECTION V. QUESTIONS FOR RESPONSE

USAID seeks feedback on the following questions related to the proposed activity. When preparing your response to the following questions please ensure comments are concise and specific to the question asked. A response to each question is not required. USAID values concise, specific responses to the questions while providing a snapshot of the organization's capabilities, geographic coverage, and experience. As noted above, please do not submit requests in your responses for funding, proposals, or statements of qualifications in response to this

request as they will not receive a response. Please consider the following factors in your responses: sustainability, cost efficiency, and gender.

1. What is the technical expertise of your organization and what are examples of the kind of work your organization has already undertaken in Haiti or in other countries like Haiti?
2. Please describe any promising/successful innovative approaches or project models your organization has taken towards the design and delivery of health services?
3. Based on your experience and expertise working in Haiti and other environments with similar context, which management model would work best for the implementation of integrated health service delivery activities (Maternal and Child Health (MCH); HIV prevention, care and treatment services; Family Planning & Reproductive Health (FP/RH) and Nutrition programs, and Water and Sanitation & Hygiene (WASH))?
4. What are lessons learned from past healthcare services that could inform future activities for more effective change?
5. Which local organizations (eg. clinics, hospitals, non-governmental organizations, civil society, faith-based organizations, private companies, industry associations) have you worked with in Haiti? Please describe their management and operational capacity, their contribution to the health sector, and any highlights of your group's lessons learned and/or best practices from that experience.
6. What would your vision be to support the Ministry of Health (both central and departmental level) in improving access to health services and transition into a viable and sustainable health service provider?
7. Based on your experience, please describe approaches/models you would use to strengthen the capacity of the Ministry of Health to manage their human resources.
8. How do you suggest increasing collaboration with and among local organisations contributing to the health sector?
9. What barriers prevent the private sector from improving access to and expanding quality essential health services? In addition, what private sector solutions or models have been successful in providing access to quality essential health services?
10. What are the key health systems strengthening building blocks the new health service delivery activity should prioritize for the next five years?
11. How would you propose to build the overall health system's resilience?
12. USAID is working with PEPFAR countries to build a stronger case for mobilizing domestic resources to invest in Human Resources for Health (HRH). How would you envision this to happen?
13. What should the top three priorities in the health sector be in Haiti for the next five years?
14. Other than those mentioned above, what are other key factors that should be considered to galvanize the identification, implementation and scaling of innovative, market-driven

and cost-effective solutions that will increase access to and contribute to a sustainable health system in Haiti?

SECTION VI. ELIGIBILITY

Given the critical nature of this activity, USAID/Haiti is reaching out to all stakeholders and interested parties, including but not limited to public and private health service providers, industry associations, faith-based organizations, private corporations, academia, and community and civil society groups to obtain comments/suggestions in order to incorporate new, innovative, market-based solutions on how to improve access to quality healthcare services to vulnerable households and communities in Haiti. Local and international organizations are strongly encouraged to submit responses to this RFI.

SECTION VII. SUBMISSION INSTRUCTIONS

Responses to this RFI are due by the closing date listed on the cover page. To expedite our review and to be considerate of your time, please keep your responses to no more than four (4) pages in length, 12 pt font. We value concise, issue-specific comments. Responses may be submitted in English, Haitian Creole, or French. Please number each page consecutively. Not all questions must be answered, but it would be helpful for tracking purposes to relate your response to each question listed. Please send responses to this RFI via email to the addresses listed on the cover page. Please be reminded that you will only receive an electronic confirmation acknowledging receipt of your response. No feedback or debrief will be provided on comments received. Phone calls or hard copy responses will not be accepted.

[END OF REQUEST FOR INFORMATION]